

TERMS OF COOPERATION

- We work only with a legal entities and individual entrepreneurs
- Shipment based on 100% prepayment;
- Minimum order is consist from one package;
- In case of ordering 10 items or more, applies a discount. The discount does not apply to small packages (2-6 kg) and exotic varieties of coffee;
- All prices indicated in the price list and on the website https://karen-trade.com/ are subject to the condition "free warehouse of the Seller" (FCA warehouse of the Seller);
- The goods are shipped to the Buyer with the selected delivery conditions: pickup or free delivery to the Transport Company terminal;
- •In case of necessary of delivering the goods to the buyer's address, the terms and cost of delivery are discussed separately

PLACING OF ORDER

All orders are placed in your personal account (PC) on our website.

For register, please follow the link.

In the opening form, write the name of your organization and identification number, the main email that will serve as your login, contact phone number and delivery address. Confirmations of receipt/processing of orders and copies of closing documents for coffee supplies will be also sent by email.

The registration algorithm is as follows:

- 1. You fill details of your organization;
- 2. We check the relevance of the data and activate your account;
- 3. After activation, you can place an order. Personal Account works on the principle of an online store. The interface is convenient and easy to operate. After placing the order, the invoice will be available in the Personal Account.
- 4. After paying for the order, you can receive your goods in accordance with selected delivery conditions: pickup or free delivery to the Transport Company terminal

SHIPMENT OF COFFEE

Coffee shipped from the warehouse of KAREN TRADE LLC.

Address: 6000, GEORGIA, BATUMI, Akaki Shanidze street 13.

Coordinates: 41.58853, 41.64390

Contact phone: Office +995 557 000934, Nino Devdariani

WHAT DO YOU NEED TO RECEIVE THE GOODS?

- 1. Register as a recipient of green coffee by providing an Invoice of the goods and with bank payment order for the goods.
- 2. Follow the instructions of the warehouse staff.

Please note that items are shipped on a first-come, first-served basis.

Thanks for understanding.